VPN Access for STARS Portal
How to access the STARS Portal

1. To access the STARS Portal, you must go through the SSL VPN login 1st. This can be accessed via the link [https://stars.educationmalaysia.gov.my](https://stars.educationmalaysia.gov.my).

2. If you do not have a VPN login username, please note that you will be required to contact EMGS and request for a **VPN Username Request Form**. The Form can be received from the EMGS front Desk and you can also request for additional forms by contacting EMGS through email (**Refer to page 4 for EMGS contact details**). Only Higher Education Institutions with a valid KDN license will be eligible for STARS access.

3. Only one session of login is allowed for each VPN username.

4. Please take note that each Institution of Higher Education is provided with a maximum of two (2) SSL VPN log in username and password. You need to complete **Username Request Form** and send it to EMGS in order to obtain your username and password. Once you have accessed the URL above, you will see the following screen. Please key in your login Username and password and choose the correct option (e.g. IPTS, IAC) for the ‘Realm’.

If you receive the error message below (stating that you are not allowed to sign in, please check that the correct ‘Realm’ has been selected.

If you receive an error message stating that the password or username is invalid, please ensure that you are entering the correct access detail. If the details are correct but you are still receiving this error, please contact EMGS and report the issue.
5. If successfully accessed, you will be directed to the following page where you can see the link to STARS Portal. Click on the EMGS Student Registration System link to go to the STARS Portal.
For any enquiries relating to the STARS system, kindly contact EMGS on the contact details’ below:

Telephone No: +603 2782 5888

Fax No: +603 2711 8533

Operating Hours for Contact centre:
Daily 9am to 8pm including public holidays

Email: enquiry@emgs.com.my

EMGS One Stop Centre Address:
Education Malaysia Global Services
20th Floor Menara TA One
22 Jalan P Ramlee
50250 Kuala Lumpur